Curriculum Vitae



PERSONAL INFORMATION

Prof. Dr. Ali ÖZTÜREN

Eastern Mediterranean University, Faculty of Tourism, 99628 Famagusta (Cyprus)

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Date of birth 13/02/1978 | Nationality Turkish Cypriot

WORK EXPERIENCE

09/01/2024–Present

Vice Rector, Promotion and Institutional Communication

Eastern Mediterranean University, Famagusta (North Cyprus)

01/11/2023–08/01/2024

Dean, Faculty of Tourism

Eastern Mediterranean University, Famagusta (North Cyprus)

09/03/2016–Present

Tourism Research Center, Member Of Tourism Research Center (DAÜ-TAM)

01/10/2015–31/10/2023

Professor / Vice Dean

Eastern Mediterranean University, Famagusta (North Cyprus)

-Vice Dean

-Faculty Board Member

-Research Advisory Board Member

-Faculty Ethics Committee Member

-Chair of Faculty Graduate Committee

01/09/2004–30/09/2015

Director and Senior Lecturer

Cyprus International University, Haspolat, Lefkoşa (North Cyprus)

-Director and Senior Lecturer at School of Tourism and Hotel Management

-Director of Doctorate of Business Administration Program

-Chairman of Tourism and Hotel Management Department

-Director of Master of Tourism and Hospitality Management Program

-Senate Member

-Lecturer at Faculty of Economics and Business Administration

-Full-time Lecturer, Student Advisor, Graduate Coordinator (Management of Business Administration, Faculty Coordinator (Course Schedule, Examination Schedule, Invigilation's…)

-Rector's Course Coordinator

-Head of Tourism and Hotel Management School Disciplinary Board

- Faculty of Economics and Business Administration Disciplinary Board

-Academic Publication Commission Member

- Continuing Education Center Executive Council Member

- Training Coordinator for School of Tourism and Hotel Management

- Member of TRNC Consumer Council

- Acting Chairman for Economics Department

15/09/2002–01/07/2003 **Research Assistant**

Eastern Mediterranean University, Faculty of Business & Economics, Department of Business Administration, Famagusta (North Cyprus)

01/12/2001–01/09/2002 **Branch Manager**

Polatkan Tourism & Travel Agency, Famagusta (North Cyprus)

01/02/2000–30/11/2001 **Research Assistant**

Eastern Mediterranean University, School of Tourism and Hospitality Management, Famagusta (North Cyprus)

01/06/1999–15/09/1999 **Trainee**

Cyprus Turkish Central Bank, Famagusta (North Cyprus)

01/06/1998–15/09/1998 **Worker**

Harika Factory, Famagusta (North Cyprus)

01/06/1997–15/09/1997 **Front Office, Receptionist**

Salamis Bay Hotel, Yenibogazici (North Cyprus)

Curriculum Vitae

01/06/1996–15/09/1996 **Trainee**

Salamis Bay Hotel, Yenibogazici (North Cyprus)

EDUCATION AND TRAINING

01/10/2003–01/09/2008 **Ph.D. in Tourism Management** EQF level 8

Anadolu University, Eskişehir (Turkey)

Graduate School of Social Sciences

School of Tourism and Hospitality Management

15/09/2000–01/07/2003 **MBA in Business Administration** EQF level 7

Eastern Mediterranean University, Famagusta (North Cyprus)

Faculty of Business and Economics

Department of Business Administration

MBA Master Program

15/02/1998–01/02/2000 **Bachelor Degree in Tourism and Hospitality Management** EQF level 6

Eastern Mediterranean University, Famagusta (North Cyprus)

School of Tourism and Hospitality Management (High Honor Diploma) with CGPA: 3.92 / 4.00 (Top scoring graduate)

15/09/1995–01/12/1997 **Tourism and Hospitality Management** EQF level 5

Anadolu University, Eskisehir (Turkey)

School of Tourism & Hospitality Management

15/09/1989–15/06/1995 **Secondary Diploma** EQF level 3

Turkish Maarif College, Famagusta (North Cyprus)

PERSONAL SKILLS

Mother tongue(s) Turkish

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
German	A1	A1	A1	A1	A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user

Common European Framework of Reference for Languages

Job-related skills

ACADEMICAL TITLES

Professor: Tourism Management, Eastern Mediterranean University, August 2020.

Associate Professor: Management and Strategy, Tourism and Hospitality Management, Cyprus International University, April 2014, Eastern Mediterranean University, September 2015.

Assistant Professor: Tourism and Hospitality Management, Cyprus International University, December, 2008.

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Digital skills - Self-assessment grid

Other skills

EDUCATIONAL CERTIFICATES

OPERA and FIDELIO Hotel Property Management Systems Educator Certificates

ADDITIONAL INFORMATION

PUBLICATIONS and CONFERENCE PROCEEDINGS

- Ali, L., Kilic, H., Öztüren, A., Ali, F., & Jiayuan, C. (2026). Tech-enabled travel: Harnessing innovation diffusion and UTAUT to empower mobility-impaired tourists. *International Journal of Human–Computer Interaction*, *42*(10), 7546–7566.

- Demircan, H. B., Ozturen, A., Ali, L., Ali, F., & Irani, F. (2026). Leveraging mobile applications for sustainable diving tourism: The role of m-learning, green marketing and environmental stewardship. *Journal of*

Hospitality and Tourism Technology, *17*(2), 390–416.

- Sigaeva, N., Öztüren, A., & Kılıç, H. (2026). Emotional intelligence as a moderator in coping with workplace bullying: Insights from hotels. *Journal of Human Resources in Hospitality & Tourism*, 1–22.

- Abdalla, M. J., Ali, L., Hristoforova Maydon, D., Sigaeva, N., Öztüren, A., & Kiliç, H. (2025). Promoting face-to-face education under perceived risk via learning engagement and positive attitude: Perspectives from an edu-tourist destination. *Journal of Hospitality & Tourism Education*, *37*(1), 15–31.

- Osumeje, B. O., Kilic, H., Ozturen, A., & Anametemfiok, E. S. (2025). *Reducing operational redundancies in Nigerian airport management through blockchain technology*. [Manuscript submitted for publication].

- Rezapouraghdam, H., Ozturen, A., Haktanir, M., & Azinuddin, M. (2025). Examining the effects of industry transition to robotics, artificial intelligence, and service automation on hospitality and tourism students' critical outcomes: Quitting or … *Journal of Hospitality, Leisure, Sport & Tourism Education*, *37*, 100580.

- Sigaeva, N., Öztüren, A., & Kılıç, H. (2025). Unmasking the influence of employees' coping strategies on workplace bullying. *The Service Industries Journal*, *45*(7-8), 681–701.

- Özgit, H., Öztüren, A., & Akbaba, A. (2024). Themed editorial: Sustainability, smart tourism destinations and evolving visitor preferences. *Worldwide Hospitality and Tourism Themes*, *16*(6), 673–674.

- Ulusoy, D. Ç., Giritli, A., & Öztüren, A. (2024). Kumarhane turizmi: Küresel etkiler, zorluklar ve çözümler üzerine bir inceleme. *Tourism and Recreation*, *6*(2), 329–345.

- Özgit, H., & Öztüren, A. (2024). Theme editorial: How can technological developments help hospitality and tourism industries to cope with increasing staff shortages? Worldwide Hospitality and Tourism Themes, 16(5), 549-550. https://doi.org/10.1108/WHATT-10-2024-235

- Özgit, H., & Öztüren, A. (2024). Theme editorial: How can technological developments help hospitality and tourism industries to cope with increasing staff shortages? Worldwide Hospitality and Tourism Themes, 16(5), 549-550. https://doi.org/10.1108/WHATT-10-2024-235

- Erkanli, E., Kilic, H., & Ozturen, A. (2024). Sustainable recovery in health tourism: Managerial insights from a mediterranean destination during the COVID-19 pandemic. Sustainability, 16(18), 8171. https://doi.org/10.3390/su16188171

- Abdalla, M. J., Öztüren, A., & Kiliç, H. (2024). Effects of perceived threat of informal entrepreneurs in improving operational performance and customer bonding of formalised firms through service quality. Current Issues in Tourism, 27(9), 1441-1458.

- Nosrati, S., Talebzadeh, N., Öztüren, A., & Altinay, L. (2024). Investigating a sequential mediation effect between unethical leadership and unethical pro-family behavior: Testing moral awareness as a moderator. Journal of Hospitality Marketing & Management, 33(3), 308-332.

- Sigaeva, N., Öztüren, A., & Kiliç, H. (2024). Unmasking the influence of employees' coping strategies on workplace bullying. The Service Industries Journal, 1-21.

- Karatepe, T., Rescalvo-Martin, E., Kim, T. T., Üner, M. M., Öztüren, A., & Karatepe, O. M. (2024). Test of a moderated serial mediation model of management commitment to the ecological environment. International Journal of Hospitality Management, 120, 103785.

- Özgit, H., & Öztüren, A. (2024). Theme editorial: What should be the role of tourism education social structures to create and support collaborative learning environments and the tourism sector? Worldwide Hospitality and Tourism Themes, 16(1), 1-Jan.

- Özgit, H., & Öztüren, A. (2024). Themed editorial: The impact and usage of automation and AI in the hospitality and tourism industry. Worldwide Hospitality and Tourism Themes, 16(2), 125-126.

- Özgit, H., Öztüren, A., Günay, S., & Akgiş İlhan, Ö. (2024). Themed editorial: How can the emergence of digital nomadism be operationalized in tourism development? Worldwide Hospitality and Tourism Themes, 16(3), 253-254.

- Shafieieh, M., Öztüren, A., Rezapouraghdam, H., & Karatepe, O. M. (2024). Does critical thinking mediate the relationship between sustainability knowledge and tourism students' ability to make sustainable decisions? Sustainability, 16(13), 5655.

- Abdalla, M. J., Eluwole, K. K., & Öztüren, A. (2024). Does the tourist's incivility relate to the tour guide's professionalism? The case of destination Zanzibar. International Journal of Tourism Policy, 14(4), 368-383.

- Özbaşar, K., Saydam, M. B., Öztüren, A., & Ardahan, M. G. (2024). Behind the kitchen doors: Unveiling post-COVID challenges and sustainable solutions for chefs in the hospitality sector. Sustainability, 16(17), 7702.

- Öztüren, A., & Özgit, H. (2024). Theme editorial: Reshaping horizons: The future of events in a post-pandemic world. Worldwide Hospitality and Tourism Themes, 16(4), 421-422.

- Abdalla, M. D. J., Ali, L., Hristoforova Maydon, D., Sigaeva, N., Öztüren, A., & Kiliç, H. (2023). Promoting Face-To-Face Education Under Perceived Risk via Learning Engagement and Positive Attitude: Perspectives from an Edu-Tourist Destination. Journal of Hospitality & Tourism Education, 1-17.

- Ali, L., Kilic, H., & Öztüren, A. (2023). From disabled tourists to impaired cyborg tourists: What would it take to transform?. Universal Access in the Information Society, 1-18.

- Bamidele, R. O., Ozturen, A., Haktanir, M., & Ogunmokun, O. A. (2023). Realizing Green Airport Performance through Green Management Intransigence, Airport Reputation, Biospheric Value, and Eco-Design. Sustainability, 15(3), 2475.

- Olorunsola, V. O., Saydam, M. B., Lasisi, T. T., & Ozturen, A. (2023). Exploring tourists' experiences when visiting Petra archaeological heritage site: voices from TripAdvisor. *Consumer Behavior in Tourism and Hospitality*, (ahead-of-print).

- Abdalla, M. D. J., Mwesiumo, D., Öztüren, A., & Kılıç, H. (2022). Perceived threat of informal players: Enhancing the operational performance of inbound tour operators through coopetition. International Journal of Tourism Research, 24(6), 775-785.

- Parvez, M. O., Öztüren, A., Cobanoglu, C., Arasli, H., & Eluwole, K. K. (2022). Employees' perception of robots and robot-induced unemployment in hospitality industry under COVID-19 pandemic. International Journal of Hospitality Management, 107, 103336.

- Eluwole, K. K., Ukeje, U. E., Saydam, M. B., Ozturen, A., & Lasisi, T. T. (2022). Behavioural response to abusive supervision among hotel employees: The intervening roles of forgiveness climate and helping behaviour. International Social Science Journal, 72(245), 543-560.

- Akhshik, A., Rezapouraghdam, H., Ozturen, A., & Ramkissoon, H. (2022). Memorable tourism experiences and critical outcomes among nature-based visitors: a fuzzy-set qualitative comparative analysis approach. Current Issues in Tourism, 1-23.

- Banga, C., Deka, A., Kilic, H., Ozturen, A., & Ozdeser, H. (2022). The role of clean energy in the development of sustainable tourism: does renewable energy use help mitigate environmental pollution? A panel data analysis. Environmental Science and Pollution Research, 1-11.

- Tarkang, M. E., Ozturen, A., & Alola, U. V. (2022). Can Website quality Moderate the Relationship between Information‐task‐fit and Electronic word of mouth?. Journal of Public Affairs, 22(3), e2476.

- Saydam, M. B., Ozturen, A., & Kilic, C. (2022). Cultural heritage tourism in North Cyprus: findings from in-depth interviews with experts. Worldwide Hospitality and Tourism Themes, (ahead-of-print).
- Ozturen, A., & Ozgit, H. (2022). Conclusion: transitioning from unsustainable to sustainable solutions. Worldwide Hospitality and Tourism Themes, (ahead-of-print).
- Kilic, H., Ozturen, A., Banga, C., & Bamidele, R. (2022). Impacts of social media on travelers decision-making process. In Handbook on Tourism and Social Media. Edward Elgar Publishing.
- Banga, C., Deka, A., Kilic, H., Ozturen, A., & Ozdeser, H. (2022). The role of clean energy in the development of sustainable tourism: does renewable energy use help mitigate environmental pollution? A panel data analysis. Environmental Science and Pollution Research, 1-11.
- Olorunsola, V. O., Saydam, M. B., Ogunmokun, O. A., & Ozturen, A. (2022). Service beyond the status quo: the ripple effect of corporate social responsibility and internal marketing on employee's customer-oriented behavior. International Journal of Bank Marketing.
- Parvez, M. O., Arasli, H., Ozturen, A., Lodhi, R. N., & Ongsakul, V. (2022). Antecedents of human-robot collaboration: theoretical extension of the technology acceptance model. Journal of Hospitality and Tourism Technology.
- Eluwole, K. K., Banga, C., Lasisi, T. T., Ozturen, A., & Kiliç, H. (2022). Understanding residents' empowerment and community attachment in festival tourism: The case of Victoria Falls. Journal of Destination Marketing & Management, 23, 100674.
- Karatepe, T., Ozturen, A., Karatepe, O. M., Uner, M. M., & Kim, T. T. (2022). Management commitment to the ecological environment, green work engagement and their effects on hotel employees' green work outcomes. International Journal of Contemporary Hospitality Management.
- Laiba Ali, Hasan Kilic, and Ali Ozturen. (2022). Should I Play a Game to Visit a Destination? Tourism Gamification and User Engagement with a Destination, MTCON - Conference on Managing Tourism Across Continents-Tourism for a Better World.
- Denitsa Hiristoforova Maydon, Kutay Arda Yıldırım, Niusha Talebzadeh, and Ali Ozturen. (2022). Conceptualizing Contemporary Dimensions of Sustainable Tourism, MTCON - Conference on Managing Tourism Across Continents-Tourism for a Better World.
- Ruth Oluyemi Bamidele, Ali Öztüren, and Mine Haktanir. (2022).

Airport Ground Operations and Sustainable Tourism Convergence in COVID-19 Era, MTCON - Conference on Managing Tourism Across Continents-Tourism for a Better World.

- Tuna Karatepe, Ali Ozturen, Osman M. Karatepe, and M. Mithat Uner. (2022. Do Both Qualitative Job Insecurity and Quantitative Job Insecurity Trigger Hotel Employees' Withdrawal Intentions and Non-Green Behaviors?, MTCON - Conference on Managing Tourism Across Continents-Tourism for a Better World.
- Sina Vahedi, Hamed, Rezapouraghdam, Ali Öztüren, Nazanin Naderiadib Alpler, Özlem, Altun, and Nima Golmohammadi, (2022), Digital Marketing in Developing Countries: Investigating the Influential Factors on Customer Loyalty in the Food Industry, MTCON - Conference on Managing Tourism Across Continents-Tourism for a Better World.
- Kenfack, M. R. K., & Öztüren, A. (2021). Key Factors in the Selection of an Educational Tourism Destination. In Global Perspectives on Recruiting International Students: Challenges and Opportunities. Emerald Publishing Limited.
- Irani, F., Öztüren, A., & Akhshik, A. (2021). Part 3 Sustainable Tourism Development. Sustainable and Collaborative Tourism in a Digital World, Goodfellow Publishers, 122.
- Alola, U. V., Alola, A. A., Avci, T., & Ozturen, A. (2021). Impact of corruption and insurgency on tourism performance: a case of a developing country. International Journal of Hospitality & Tourism Administration, 22(4), 412-428.
- Alola, U. V., Avcı, T., & Öztüren, A. (2021). The nexus of workplace incivility and emotional exhaustion in hotel industry. Journal of Public Affairs, 21(3), e2236.
- Oday, A., Ozturen, A., Ilkan, M., & Abubakar, A. M. (2021). Do eReferral, eWOM, familiarity and cultural distance predict enrollment intention? An application of an artificial intelligence technique. Journal of Hospitality and Tourism Technology.
- Ozturen, A., Kilic, H., Olorunsola, V. O., & Osumeje, B. O. (2021). Managing natural tourism attractions based on visitor reviews: a case study of Golden Beach, Karpaz. Worldwide Hospitality and Tourism Themes.
- Mwesiumo, D., Juma Abdalla, M. D., Öztüren, A., & Kılıç, H. (2021). Effect of a perceived threat of informal actors on the business performance of formal actors: inbound tour operators' perspective. Journal of Travel & Tourism Marketing, 38(5), 527-540.
- Kenfack, M. R. K., & Öztüren, A. (2021). Key Factors in the Selection of an Educational Tourism Destination. In Global Perspectives on Recruiting International Students: Challenges and Opportunities. Emerald Publishing Limited.
- Özgit, H., & Ozturen, A. (2021). Conclusion: how could tourism

planners and policymakers overcome the barriers to sustainable tourism development in the small island developing state of North Cyprus?. Worldwide Hospitality and Tourism Themes.

- Ince, E., & Ozturen, A. (2021). Strengths, weaknesses and challenges of municipalities in North Cyprus aspiring to be a sustainable Cittaslow tourism destination. Worldwide Hospitality and Tourism Themes.
- Akhshik, A., Ozturen, A., & Rezapouraghdam, H. (2021). A passionate travel to mind green turtles—Unpacking the complexity of visitors' green behaviour. International Journal of Tourism Research, 23(3), 301-318.
- Ukeje, U. E., Lasisi, T. T., Eluwole, K. K., Titov, E., & Ozturen, A. (2021). Organizational level antecedents of value co-destruction in hospitality industry: an investigation of the moderating role of employee attribution. Current Issues in Tourism, 24(6), 842-856.
- Parvez, O. M., Ozturen, A., & Cobanoglu, C. (2021). Does Coronavirus (COVID-19) transform travel and tourism to automation (robots)?. University of South Florida M3 Center Publishing, 5(2021), 3.
- Irani, F., Öztüren, A., & Akhshik, A. (2021). Host–tourist interactions and residents' attitudes towards sustainable tourism development.
- Ghaedi, A., Ozturen, A., & Safshekan, S. (2020). Workplace mistreatment and spiritual leadership: new cure for ancient curse. Current Issues in Tourism, 1-14. (SSCI)
- Afolabi, O. O., Ozturen, A., & Ilkan, M. (2020). Effects of privacy concern, risk, and information control in a smart tourism destination. Economic Research-Ekonomska Istraživanja, 1-20.
- Rahimizhian, S., Ozturen, A., & Ilkan, M. (2020). Emerging realm of 360-degree technology to promote tourism destination. Technology in Society, 63, 101411.
- Ince, E., Iscioglu, D., & Ozturen, A. (2020). Impacts of Cittaslow philosophy on sustainable tourism development. Open House International.
- Lasisi, T. T., Alola, A. A., Eluwole, K. K., Ozturen, A., & Alola, U. V. (2020). The environmental sustainability effects of income, labour force, and tourism development in OECD countries. Environmental Science and Pollution Research, 27(17), 21231-21242.
- Tarkang, M. E., Alola, U. V., Nange, R. Y., & Ozturen, A. (2020). Investigating the factors that trigger airline industry purchase intention. Current Psychology, 1-12.
- Lasisi, T. T., Ozturen, A., Eluwole, K. K., & Avci, T. (2020). Explicating innovation-based human resource management's influence on employee satisfaction and performance. Employee Relations: The International Journal.

- Lasisi, T. T., Eluwole, K. K., Ozturen, A., & Avci, T. (2020). Explanatory investigation of the moderating role of employee proactivity on the causal relationship between innovation-based human resource management and employee satisfaction. Journal of Public Affairs, 20(2), e2051.
- Afolabi, O. O., Adeshola, I., Ozturen, A., & Ilkan, M. (2020). The influence of context on privacy concern in smart tourism destinations. PEOPLE: International Journal of Social Sciences, 6(1), 282-293.
- Safshekan, S., Ozturen, A., & Ghaedi, A. (2020). Residents' environmentally responsible behavior: an insight into sustainable destination development. Asia Pacific Journal of Tourism Research, 25(4), 409-423.
- Yuce, A., Arasli, H., Ozturen, A., & Daskin, M. (2020). Feeling the Service Product Closer: Triggering Visit Intention via Virtual Reality. Sustainability, 12(16), 6632.
- Nasifoglu Elidemir, S., Ozturen, A., & Bayighomog, S. W. (2020). Innovative behaviors, employee creativity, and sustainable competitive advantage: A moderated mediation. Sustainability, 12(8), 3295.
- Kayode Kolawole Eluwole - Servet Nasifioglu Elidemir - Taiwo Temitope Lasisi -Ali Ozturen. (2020). To Adopt or Not to Adopt? Live Streaming Videos as a Tool for Destination Selection among Young Tourists, MTCON - Conference on Managing Tourism Across Continents-Tourism for a Better World.
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- Qasim, S. O., Tumer, M., Ozturen, A., & Kilic, H. (2019). Mediating role of legal services in tourism development: a necessity for sustainable tourism destinations. Current Issues in Tourism, 1-18. (SSCI)
- Birader, T. K., & Ozturen, A. (2019). Motivators and Perceptions of Island Residents towards Medical Tourism in Mainland: Birader, TG, Öztüren, A.(2019). Motivators and Perceptions of Island Residents towards Medical Tourism in Mainland. Journal of Tourism and Services, 10 (19): 164-176. https://doi. org/10.29036/jots. v10i19. 99. Journal of Tourism and Services, 10(19), 164-176.
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- Mary, T., Mbi, M. E., & Ozturen, A. (2019). Sustainable ethical leadership and employee outcomes in the hotel industry in Cameroon. Sustainability, 11(8), 2245. (SSCI)
- Al-Talabani, H., Kilic, H., Ozturen, A., & Qasim, S. (2019). Advancing Medical Tourism in the United Arab Emirates: Toward a

Sustainable Health Care System. Sustainability, 11(1), 230. (SSCI)

- Alola, U. V., Olugbade, O. A., Avci, T., & Öztüren, A. (2019). Customer incivility and employees' outcomes in the hotel: Testing the mediating role of emotional exhaustion. Tourism Management Perspectives, 29, 9-17. (SSCI)
- Alola, U., Avci, T., & Ozturen, A. (2018). Organization Sustainability through Human Resource Capital: The Impacts of Supervisor Incivility and Self-Efficacy. Sustainability, 10(8), 2610.
- Öztüren, A. (2018). Acceptance of Mobile Payment Technologies by the Travelers Visiting North Cyprus. Journal of Tourism Research, 166.
- Kyzy, J.D. & Öztüren, A. (2018). Perceptions of Tourism Impacts and Sustainability Concept: Insights from Kyrgyzstan. Journal of Tourism Research, 254.
- Lasisi, T.T., Eluwole, K.K, & Ozturen, A. (2018). Organizational Complexity and Uncertainty: A Conceptual Evaluation of Proactive Environmental Strategy on Organizational Competitiveness, GLOBE (Global Conference on Business and Economics), Proceeding Book, ISBN 978-1-7321275-1-7, ANAHEI Publishing, USA, June 4-8, 143-152.
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- Gursoy, D., Kiliç, H., Öztüren, A., & Rezapouraghdam, H. (2018). The 7th Advances in Hospitality and Tourism Marketing and Management: 10–15 July 2017, Famagusta, Cyprus. Anatolia, 29, 146-147.
- Öztüren, A., Sumaneeva, K., Gashenenkov, M., & Meredova, M. (2017). Potential Effects of Disruptive Political Trends in International Tourism Market. International Journal of Multicultural and Multireligious Understanding, 4(2), 24-29.
- Ozturen, A., Gursoy, D., & Kilic, H. (2017). Conference proceedings, 7th Advances in Hospitality & Tourism Marketing & Management (AHTMM) Conference, Famagusta, Cyprus, 10-15 July 2017. In Conference proceedings, 7th Advances in Hospitality & Tourism Marketing & Management (AHTMM) Conference, Famagusta, Cyprus, 10-15 July 2017.. Eastern Mediterranean University and Washington State University.
- Bai, X., A. Öztüren (2016). Export Brand Development of China: Lessons Learned and Implications for the Future. Contemporary Chinese Political Economy and Strategic Relations, 2(3), 1095.
- Haid, A. and A. Öztüren (2015), “Energy Efficiency Perceptions in

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- Özgit, H. and A. Öztüren (2015), "Determinants of Burnout: An Investigation on Undergraduate Tourism Students in North Cyprus Universities", II. Eurasian Educational Research Congress, Ankara, Turkey, 08-10 June 2015.
- Bath, J. and A. Öztüren (2015). "Professional Service Collaboration in B2B Markets", The Anthropologist, June, 20(3), 584-591. (SSCI)
- Fiedler, M. and A. Öztüren (2014). "Online behavior and loyalty program participation parameters influencing the acceptance of contactless payment devices", Research Journal of Applied Sciences, Engineering and Technology, 7 (15), pp. 3188-3197. (Scopus)
- Patrick Henry Ibeogu and Ali Öztüren (2014). "Perception of Justice in Performance Appraisal and Effect on Satisfaction: Empirical Findings from Northern Cyprus Banks", 3rd World Conference on Business, Economics and Management (BEM-2014) Rome-Italy, 09-11 April, Volume, 23, 964–969. ISSN 2212-5671 (Procedia-Social and Behavioral Sciences by Elsevier)
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29 Laiba Ali (2023), From Disabled Tourists to Impaired Cyborg Tourists: What Would It Take to Transform?, Tourism Management PhD Program, Faculty of Tourism, Eastern Mediterranean University.

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11 Magdaline E. M. Tarkang Mary (2019), Effects of Ethical Leadership on Trust, Affective Commitment, and Organizational Deviance at the Hotel Industry in Cameroon, Tourism Management PhD Program, Faculty of Tourism, Eastern Mediterranean University.

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8 Thomas Bruggner, "Cloud Computing: What are the Influencing Factors that Impact B2B Cloud Adoption?", Doctorate of Business Administration Thesis, Cyprus International University, June, 2015.

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19 Mine Adalier, Analysis of the Ingredients and Cooking Methods Used in Local Products in the Cypriot Cuisine by Regions, Gastronomy Master Program, Faculty of Tourism, Eastern Mediterranean University, August 2020.

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17 Valentina Siverukhina, Revisiting the Customer Satisfaction-Loyalty Link: Exploring the Role of Adjusted Expectation in North Cyprus, Tourism Management Master Program, Faculty of Tourism, Eastern Mediterranean University, 2019.

16 Furkan Araslı, Nepotism and Tolerance to Workplace Incivility in the

Hospitality Sector: Moderating Role of Authentic Leasdership, Tourism Management, Eastern Mediterranean University, January, 2019.

15 Melissa Rikiatou Kana Kenfack, Push and Push Factors of Choosing An Educational Tourism Destination: A Qualitative Study in Northern Cyprus, Tourism Management, Eastern Mediterranean University, September, 2018.

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12 Akjamal Nizamedinova, Acceptance of Young Travelers to Purchase Travel and Tourism Products Online, Tourism Management, Eastern Mediterranean University, June 2017

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6 Lala Zeynalova, "Impact of Human Resources Management Practices on Job Satisfaction: A Case Study of Fairmont Hotel in Baku", Master of Tourism and Hospitality Management, Cyprus International University, February 2015.

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2 Henry. "Perception of Justice in Performance Appraisal and Effect on

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1 Kolawole Julius Oladotun. Motivational Factors of Cyprus Life Hospital Staff, North Cyprus, Master of Business Administration, Cyprus International University, June, 2012.

Completed MASTER Graduation Projects

· Junaid Khawar, Logistics & Supply Chain Management In Restaurant Industry Of Famagusta, Master of Business Administration, Eastern Mediterranean University, July, 2018.

· Sandra Amaka Ogbuagu, "Decisive Factors in Medical Tourism: A Case Study of Nigerian Students Living in The Turkish Republic of Northern Cyprus", Master of Tourism and Hospitality Management, Cyprus International University, August, 2015.

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· Zarina Zaynullina, "The Impact of Service Quality on Customer's Satisfaction: A Study Of 'Dedeman Silk Road' Hotel In Tashkent, Uzbekistan", Master of Tourism and Hospitality Management, Cyprus International University, August, 2014.

· Atıf Rafıq, "Influence of Brand Management on Consumer Satisfaction within The Hospitality Industry", Master of Business Administration, Cyprus International University, June, 2014.

COURSES TAUGHT

· Contemporary Issues in International Hospitality and Tourism Management

· Cost Analysis and Control

· Current Issues in Tourism and Hospitality Research

· Current Issues in Tourism and Hospitality Research (Ph.D. Course)

· Economics I

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· Front Office Operations

· Hospitality Management

· Housekeeping Operations

· Human Resources Management (Master & PhD Level Course)

· Information Systems for Hotel Operations (OPERA)

· International Tourism

- International Tourism (Master Course)
- Introduction to Management
- Introduction to Tourism and Hospitality Industry
- Issues and Influences in Tourism
- Mikro Ekonomi
- Nutrition, Hygiene and Food Safety
- Operations Management
- Organizational Behavior
- Sustainable Tourism Development
- Sustainable Tourism Management (Master Course)
- Total Quality Management
- Tourism Economics
- Tourism Policy and Planning
- Travel and Tour Operations
- Yiyecek ve İçecek İşletmelerinde Yönetim
- Yönetim

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EDITORIAL REVIEW BOARD

- Co-Chair, Theme Editor. Worldwide Hospitality and Tourism Themes, ISSN: 1755-4217
- Journal of Tourism and Management Research, ISSN: 2149-6528
- Scientific Journals International, ISSN 1556-6757
- Interdisciplinary Journal of Information, Knowledge, and Management, ISSN Print 1555-1229, Online 1555-1237, CD-ROM 1555-1245
- The First International Future of Tourism Congress: Innovation, Entrepreneurship and Sustainability (Futourism 2017)

CONFERENCE

§ Organizing Committee Co-Chair, 9th Tourism Graduate Students Research Congress, April 2018, Eastern Mediterranean University and Anatolia Tourism

COMMITTEES

Academy, Famagusta, Cyprus.

§ Organizing Committee Co-Chair, 7th Advances in Hospitality & Tourism Marketing & Management (AHTMM) Conference, Famagusta, Cyprus, 10-15 July 2017. Eastern Mediterranean University and Washington State University.

§ Secretary General, 5th Eastern Mediterranean Tourism Symposium, Eastern Mediterranean University Famagusta, Cyprus.

- Co-Chair of the Track on "Global Tourism Development and Hospitality Management", 24th Annual World Business Congress – International Management Development Association (IMDA) on "Challenges and Opportunities of Global Business in the New Millennium: Contemporary Issues and Future Trends", Eastern Mediterranean University, Famagusta, North Cyprus, TRNC, May 27-31, 2015.
- Scientific Committee Membership, "VIII. Lisansüstü Turizm Öğrencileri Araştırma Kongresi", Ürgüp, Nevşehir, Turkey, April, 14-17, 2016.

OTHER ACADEMIC DUTIES AND ACTIVITIES

- Vice Dean, Faculty of Tourism, Eastern Mediterranean University, March 2017 – Ongoing. Responsible for Tourism and Hotel Management Undergraduate program, graduate programs, Civil Aviation Cabin Services Associate Program, accreditations, international relations, and development of academic programs.
- Organizer, Association of European Hospitality and Tourism Schools (AEHT) Youth Parliament, 2-6 May 2017.
- Guest Speaker, Future of Tourism Platform Presidents Camp, April 2017.
- TEDQUAL Accreditation Supervision, Faculty Coordinator, February 2017.
- Consultant Instructor and General Assembly Speaker, 29th Regular Conference, Competitions and General Assembly of the Association of European Hospitality and Tourism Schools (AEHT), 24-27 October 2016.
- Presenter and Track Chair, "New Trends in Tourism Sector", Economic Cooperation Organisation (ECO) Workshop, Kyrenia, North Cyprus, TRNC, April 28-30, 2015.
- Expert Lecturer, Interpersonal Communication Management at Workplace, Cyprus Turkish Chamber of Industry, March 2011.
- Expert Lecturer, Creating Customer Value, Acapulco Resort Convention Spa Hotel, May, 2011.
- Tourism Advisory Board Member, TRNC Ministry of Tourism, Environment and Culture, 2007-2008.
- TRNC Ministry of Labor and Social Welfare, Social Services Department, Management and Leadership Seminar, Nicosia: 13-16 / 19-21 September 2006.

REFERENCES

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